

FROM (Flat River Outreach Ministries) is the Greater Lowell community hub where hope, resources and gifts are shared. Our 2020 Annual Report provides financial information along with information on the impact of our programs.

Operating with a small staff, FROM relies on volunteers in programs as well as Treasures Thrift Shop. In 2020, volunteers served more than 27,005 hours at FROM. We are so thankful for each and every one of our volunteers. Together, we were able to touch lives of families in need right here in our community.









380 Lunch Buddies **Meals Served** 



1710 **Food Pantry** Shopping **Trips** 



752 **Mobile Food Pantry Trips** 



502 \* Commodities (TEFAP)



264 **Senior Commodities** (CSFP)



327 Pieces of Medical Equipment **Loaned out** 



**Families received** home repairs



195 **Children received School Supplies** 



218 **Families** participated in **Volunteer Income Tax Assistance Program** 



**327** Children received presents







**Families received** financial assistance

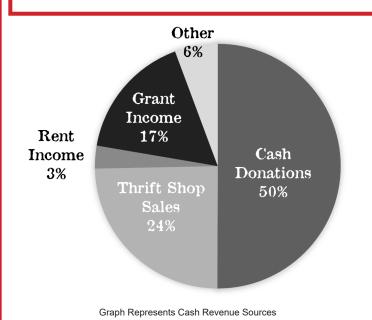
"When I was down and out had nowhere to turn I learned about FROM. FROM saved me a lot of grief. They educated me and gave me so many resources to use if I needed. I turned my family with children to FROM and they helped them so much."

- Doreen





## REVENUE



**CASH REVENUE** 

**Contributions** 

Cash Donations \$ 538, 905 Pledge Write Off (30.00)

**Program Revenue** 

Thrift Shop Sales \$ 264,977 Rent Income \$ 32,378

**Grants** 

Grant Income \$ 179, 295

Other

Investment Income \$ 53,908 Other \$ 6,938

## **NON CASH REVENUE**

Clothing & Misc Donations \$ 299,223\* Food Donations \$ 167,924\*\*

TOTAL INCOME \$1,543,51

\*FROM received donations of clothing and other items that were resold and inventoried for Treasures Thrift Shop

\*\*Food donations were used in FROM's Healthy Food Programs

## **Program Costs**

Food Programs \$ 274,549 Financial Assistance \$ 41,253 Housing \$ 43,484 Special Programs \$ 586,966

Christmas

Kid's Backpacks

Neighbor to Neighbor Income Tax Assistance Treasures Thrift Shop

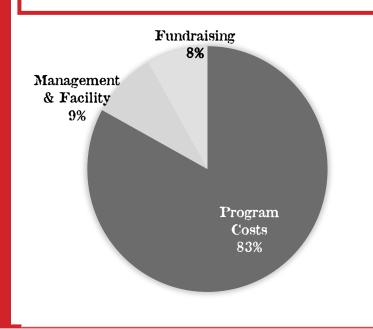
Management & Facility \$ 100,308

Fundraising \$ 93,923

**TOTAL EXPENSES** \$1.140.481\*

\*Incredible community generosity, federal government funding/services along with delays in spending resulted in a surplus for 2020. This surplus will be used to both prepare the organization for the future and enhance

**EXPENSES** 



programming for our community.